

Our Docket No: 42P9765X

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Anderson)	Examiner: Chankong, Dohm
)	
Application No: 09/895,557)	Art Unit: 2452
)	
Filed: June 29, 2001)	Confirmation No.: 6490
)	
For: Method and Apparatus for Message)	
<u>Escalation by Digital Assistants</u>)	

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir/Madam:

In response to the Office Action mailed November 24, 2008, applicant respectfully requests the Examiner to enter the following amendments and to consider the following remarks.

CERTIFICATE OF EFS WEB SUBMISSION

I hereby certify that this correspondence is being submitted electronically via EFS Web on the date shown below:

2/18/09

Date of Deposit

Shannon Serrano

Name of Person Mailing Correspondence

/Shannon Serrano/

Signature

2/18/09

Date